

Appendix 2

<p>5 domains within outcomes framework (Mandate)</p> <ol style="list-style-type: none"> 1. Prevent people from dying prematurely 2. People with LTCs including mental illnesses get the best possible quality of life 3. Patients recover quickly and successfully from episodes of ill-health or after an injury 4. Patients have a great experience of all their care 5. Patients are kept safe and protected from avoidable harm 	<p>7 specific ambitions (outcome measures)</p> <ol style="list-style-type: none"> 1. Securing additional years of life for the people of England with treatable mental and physical health conditions 2. Improving the health related quality of life of people with one or more LTC, including MH conditions 3. Reducing the time people spend avoidably in hospital through better and more integrated care in the community, outside of hospital 4. Increasing the proportion of older people living independently at home following discharge from hospital 5. Increasing the number of people having a positive experience of hospital care 6. Increasing the number of people with mental or physical health 	<p>6 transformational characteristics</p> <ol style="list-style-type: none"> 1. Completely new approach to ensuring citizens are fully included in all aspects of service design and change and that patients are empowered in their own care (includes big focus on technology) 2. Wider primary care, delivered at scale 3. A modern model of integrated care 4. Access to the highest quality urgent and emergency care 5. A step-change in the productivity of elective care 6. Specialised services concentrated in centres of excellence – NHS England lead 	<p>3 key measures</p> <ol style="list-style-type: none"> 1. Improving health – healthy environment, healthy lifestyles, broader determinants of health 2. Reducing health inequalities – most vulnerable to get better care/better services 3. Parity of esteem – focus on improving mental health as well as physical health 	<p>4 Essential elements</p> <ol style="list-style-type: none"> 1. Quality 2. Access (including meeting all NHS Constitution standards) 3. Innovation 4. Value for money
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	<p>conditions having a positive experience of care outside hospital, in general practice and in the community</p> <p>7. Making significant progress towards eliminating avoidable deaths in our hospitals caused by problems in care</p>			
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